

FY2026 CAHPS SUMMARY		Run Date - 02/16/2026		
07/01/2025 - Run Date		CURRENT OVERALL TOP BOX	CURRENT PERCENTILE (4 QTR ROLLING)	n
Inpatient Overall (HCAHPS)		82.14	75	28
ER (EDCAHPS)		73.52	40	253
OR (OASCAHPS)		97.14	60	35
Hospice		100.00	99	2
CGCAHPS TIMELINESS SCORE (Getting Timely Appointments, Care, and Information)				
Overall Score (All Clinics)		73.39	45	3134
Adult Medicine		79.67	70	428
Bone & Joint		70.36	50	415
Family Health Clinic		60.65	5	554
Foot & Ankle		83.03	95	277
General Surgery		79.23	80	207
Internal Medicine		73.36	30	657
OBGyn		77.97	85	404
CGCAHPS PROVIDER SCORE (How Well Providers Communicate with Patients)				
Overall Provider Score (All Clinics)		77.98	55	6139
Adult Medicine		83.79	75	839
Bone & Joint		75.76	55	825
Family Health Clinic		69.15	5	1089
Foot & Ankle		83.12	95	551
General Surgery		83.21	75	405
Internal Medicine		79.63	65	1286
OBGyn		77.23	75	773
CGCAHPS STAFF SCORE (Helpful, Courteous, and Respectful Office Staff)				
Overall Score (All Clinics)		79.01	55	1520
Adult Medicine		86.06	80	208
Bone & Joint		81.46	80	205
Family Health Clinic		68.66	5	268
Foot & Ankle		86.86	95	137
General Surgery		87.13	80	101
Internal Medicine		75.00	35	320
OBGyn		78.01	65	191
CGCAHPS OVERALL SCORE (Rating of Clinic 0-10)				
Overall Clinic Score (All Clinics)		92.27	75	1526
Adult Medicine		92.86	85	210
Bone & Joint		90.24	80	205
Family Health Clinic		86.72	10	271
Foot & Ankle		98.54	95	137
General Surgery		97.03	90	101
Internal Medicine		93.77	85	321
OBGyn		91.58	80	190